

**What Is VisualVend@Digi&Promo™**

VisualVend@Digi&Promo™ is a premium purposely built Interactive Menu/Media Services Software Application platform specifically designed in Australia by Enabled 2 GO Technologies for the commercial, retail, and industrial sectors for advertised vending in unattended environments.

The VisualVend@Digi&Promo™ software application consists of four major products:

- VisualVend Interact – a digital input vending & digital signage display system with e-receipt solution.
- VisualVend Vision (Digital Signage) – a digital signage display system.
- VisualVend Vision Promo Gifts – a digital display and gift promotions with touch input and/or remote contactless vending system.
- VisualVend Contactless & Touch – a contactless QR code/web/mobile remote vending mobile app.

These four products integrate with the core VisualVend@Digi&Promo™ software platform and functions of unattended vending machines to deliver an optimised user experience including touch display, interactively changing videos/images during use, optional payment options, e-receipts and Wi-Fi/mobile data communications delivering an easy and enjoyable digital user experience during the process of product buying. It also offers comprehensive reporting for the owner/operator.



The VisualVend@Digi&Promo™ software platform consists of three major components:

- VisualVend User Experience (UX) – serving as the user interface.
- VisualVend Portal – incorporating setup functions, status updates, push reporting and alert messaging.
- VisualVend Back-End – operating system hosted on secure servers.

These three components integrate with the core functions of unattended vending machines to deliver an optimised user experience delivering a quick, simple process for product selection, efficient product dispensing and traceable asset tracking as well as reporting.

**Examples of Live Contactless Vending Images Remote Vending App and Web access**

Mobile Vending App manages product selections, payments, receipts, and support contact management

**Unattended Vending User Experience**

- Screensaver – customisable full screen display playing snippets, full ads and offers as images and/or videos.
- Main Menu – customisable product menu with/without digital shelving cabinet; supports categories and/or products; supports QR code/web/mobile app vending.
- Menu Button Options – customisable to include contact details, chat, QR code, back button etc.
- Club Rewards – QR code remote app functionality.
- Gift Vending – QR code remote app functionality.
- Customisable Remote Vending - QR code remote app/web functionality and touch input.

Contact:  
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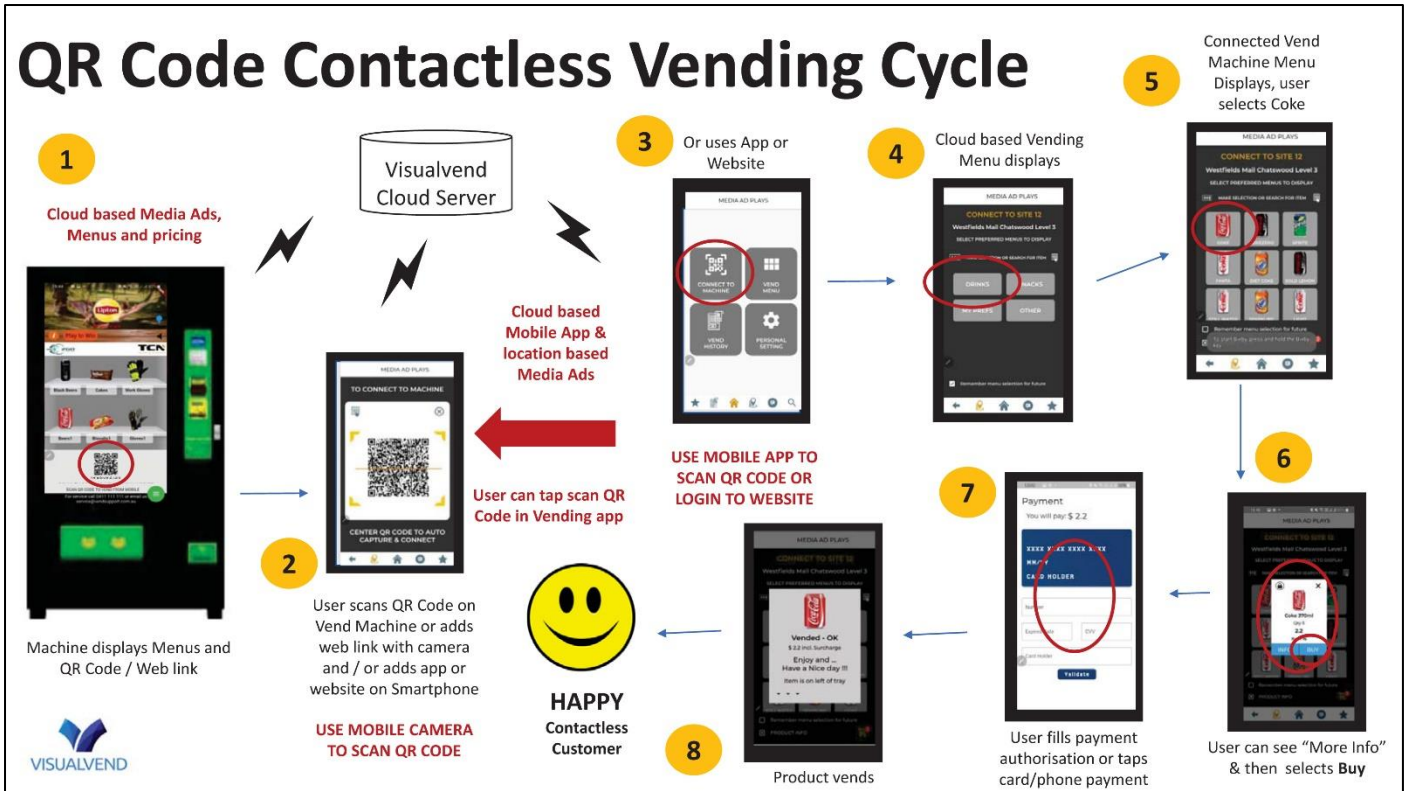
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MicroMarket, Vending & Convenience Foodservice Solutions

# QR Code Contactless Vending Cycle



## Back-End Portal Management and Reporting

- Online customisable and secure portal login.
- Real-time activity recording from all unattended retail and industrial vending and locker box transactions and events.
- Advanced search and transactional reporting functions by user, item/product, job, task, project specific number, specific cost centre, department, company etc.
- Web based and built from the ground up to simplify unattended sales management and record keeping.
- Smart tracking of failed-vend-drop and automated refill-alert management.
- e-Receipt recording ensuring accountable goods vending support reporting and traceability.
- Online access controlled by user defined hierarchy/tier/level etc.
- Automated push alerts and notifications on stock replenishment, operational events/challenges and/or user activity.
- Customisable and automated/scheduled email reporting (e.g., sales, user feedback and error event reporting etc.).
- Limited user and/or group access e.g., limit setting on product quantity per period/user etc.

## About TCN Vending Machines



Hunan TCN Vending Machine Co. Ltd is the world's second largest vending machine manufacturer. TCN, exports machines to more than 100 countries in America, Europe & Asia, including Australia. It has one of the biggest vending machine factories in China covering more than 100,000 square meters and produces up to 150,000 units per annum.

TCN Australia produce quality vending machines and solutions that offer advanced embedded electronics utilising VisualVend technologies. TCN vending machines' advanced vending motor capabilities support coil and conveyor belt as well as lifter dispensing options. TCN Australia's unattended vending offerings include retail & industrial vending machines complemented by integrated smart pickup and return locker box systems. TCN vending machines can be customised to vend almost any retail/industrial item to meet the specific nature and requirements of most users. TCN locker boxes allow storage and issuing of a range of larger and expensive products. These proven solutions have helped address retail goods supply in unattended locations and has positioned TCN Vending Australia as one of the fastest growing vending solution providers in Australia and New Zealand. TCN Vending Machines, supplied by Vendpro can be upgraded to include media touch screens and/or belt conveyor elevator systems. All machines come with smart remote management capability.

## Technical Support

VisualVend@Digi&Promo™ comes with a comprehensive list of online user manuals, configuration files and video conferencing material. New releases of software are complemented with related video conferencing material to assist user knowledge transfer and learning. If required, a vending hardware and/or solutions support engineer is available to assist resolving specific challenges in a more personalised environment.